



ADVOCACY WORKING GROUP
MARKET STUDIES PROJECT

MARKET STUDIES INFORMATION STORE

JURISDICTION

SINGAPORE – Competition and Consumer Commission of Singapore

UPDATED: MARCH 2020

Information Store

Jurisdiction:	Singapore											
Sector:	Travel and Tourism											
Market:	Online Travel Booking	Range of Possible Outcomes										
End Date:	Sep 2019											
Duration:	1.5 years											
Source of idea for study:	Growth in the Online Travel Booking Sector											
Outcome: (check all relevant boxes)		Competition Enforcement	Consumer Enforcement	Consumer Education	Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reason for study (what were the underlying problems?):	<p>Singapore consumers are increasingly turning to online channels in making their travel bookings, including searching for, comparing, and purchasing travel-related products such as air tickets and hotel accommodation. These activities could be via the websites of the service providers (e.g. airlines and hotels) directly, online travel agents, or web aggregators (also known as metasearch engines).</p> <p>Given the above, CCCS sought to better understand the industry landscape for the online provision of bookings for flight tickets and hotel accommodation to Singapore consumers, the commercial arrangements and practices adopted by online travel booking providers, and the specific competition and/or consumer protection issues that can arise.</p>											
Link to report:	https://www.ccs.gov.sg/-/media/custom/ccs/files/media-and-publications/publications/market-studies/cccs-market-study-report-online-travel-booking-30-sep-2019.pdf											
Remarks (if any):												

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Singapore- Competition Commission of Singapore

Sector:	RETAIL SECTOR (EXCLUDING FOOD AND DRINK ONLY MARKET STUDIES)												
Market:	Retail Mall - Rental Space	Range of Possible Outcomes											
End Date:	October 2008	Competition Enforcement Consumer Enforcement Consumer Education Business Education Voluntary Business Compliance Voluntary Business Action Recommendations to Government for Changes in the Law Recommendations to Government to Change Market Structure Recommendations for Changes to Government Policy Referral to Third Parties No Problems Found	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Duration:	1 year												
Source of idea for study:	Rising costs of rentals in the retail mall market in the first two quarters of 2007												
Outcome (tick relevant columns):			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Reason for study (what were the problems)?	In the first two quarters of 2007, concerns about the rising costs of rentals in the retail mall market led CCS to look into the sector to determine if there were any competition issues that needed to be addressed. CCS was also interested in studying the impact of Real Estate Investment Trusts ("REITs") on the retail mall rental market.												
Link to report:													