



ADVOCACY WORKING GROUP
MARKET STUDIES PROJECT

MARKET STUDIES INFORMATION STORE

JURISDICTION:

Croatia – Croatian Competition Authority

UPDATED: DECEMBER 2015

Croatia – Croatian Competition Authority

Sector:	Oil Derivates Retail											
Market:	Retail market of oil derivatives in Croatia	Range of Possible Outcomes										
End Date:	ongoing (pending)	Competition Enforcement	Consumer Enforcement	Consumer Education	Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Duration:	Approx. 12 months (expected to be finished at the end of January 2016)											
Source of idea for study:	Own initiative.											
Outcome (tick relevant column):				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reason for study (what were the problems)?	<p>The market study is conducted to obtain an insight into the market. There have been certain competition problems identified.</p> <p>To determine legal framework, the players on the market and their market shares, their retail and wholesale price policy etc.</p> <p>Data and other information has been provided by seven major undertakings</p>											
No Link to report:												

Sector:	Groceries (Food And Drink)										
Market:	Distributive trade sector (groceries retail) in Croatia in 2014	Range of Possible Outcomes									
End Date:	28 December 2015	Competition Enforcement Consumer Enforcement Consumer Education Business Education Voluntary Business Compliance Voluntary Business Action Recommendations to Government for Changes in the Law Recommendations to Government to Change Market Structure Recommendations for Changes to Government Policy Referral to Third Parties No Problems Found									
Duration:	Yearly basis (9 months)										
Source of idea for study:	Own initiative										
Outcome (tick relevant column):			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Reason for study (what were the problems)?	To determine the players on the market and their markets shares for further work of the Croatian Competition Agency (CCA). Data and other information has been provided by undertakings (sample of undertakings) based on CCA's request.										
No Link to report:											

Sector:	Media											
Market:	Press sector in Croatia in year 2014	Range of Possible Outcomes										
End Date:	2 December 2015	Competition Enforcement Consumer Enforcement Consumer Education Business Education Voluntary Business Compliance Voluntary Business Action Recommendations to Government for Changes in the Law Recommendations to Government to Change Market Structure Recommendations for Changes to Government Policy Referral to Third Parties No Problems Found	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Duration:	Yearly basis (8 months)											
Source of idea for study:	Own initiative.											
Outcome (tick relevant column):												
Reason for study (what were the problems)?	<p>The market study was conducted to gain an overview of the market. There were certain competition problems identified in the past, so every year a market study is conducted as a form of monitoring.</p> <p>To determine the players on the market and their markets shares for further work of the Croatian Competition Agency (CCA).</p> <p>Data and other information has been provided by undertakings (sample of undertakings) based on CCA's request.</p>											
No Link to report:												

Sector:	Insurance											
Market:	Insurance sector in Croatia in year 2014	Range of Possible Outcomes										
End Date:	28 December 2015	Competition Enforcement Consumer Enforcement Consumer Education Business Education Voluntary Business Compliance Voluntary Business Action Recommendations to Government for Changes in the Law Recommendations to Government to Change Market Structure Recommendations for Changes to Government Policy Referral to Third Parties No Problems Found	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Duration:	Yearly basis (6 months)											
Source of idea for study:	Own initiative.											
Outcome (tick relevant column):												
Reason for study (what were the problems)?	<p>The market study was conducted to obtain an insight into the market. There were certain competition problems identified in the past, so every year a market study is conducted as a form of monitoring.</p> <p>To determine the players on the market and their markets shares for further work of the Croatian Competition Agency (CCA).</p>											
No Link to report:												

Sector:	Education											
Market:	Driving School Services	Range of Possible Outcomes										
End Date:	31 July 2015	Competition Enforcement	Consumer Enforcement	Consumer Education	Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Duration:	3 months											
Source of idea for study:	Multiple inquiries submitted by undertakings											
Outcome (tick relevant column):		√		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	√	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reason for study (what were the problems)?	<p>The market study was conducted to obtain an insight into the market. There were certain competition problems identified in the past, as well as in the present. Multiple initiatives were submitted to the CCA by undertakings (driving school owners, mostly crafts and limited companies), based on Draft proposal of Amendments on Road Traffic Safety Act (Training of candidate drivers – Art 200 - 205) which meanwhile entered into force. CCA also carried out comparative practice analysis in several EU member states.</p>											
No Link to report:												

Sector:	Insurance											
Market:	Compulsory motor insurance in Croatia	Range of Possible Outcomes										
End Date:	23 December 2014	Competition Enforcement	Consumer Enforcement	Consumer Education	Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Duration:	22 months											
Source of idea for study:	Own initiative.											
Outcome (tick relevant column):		√	√	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Reason for study (what were the problems)?	<p>The market study was conducted to obtain an insight into the market. There were certain competition problems identified.</p> <p>To determine legal framework, the players on the market and their market shares, their retail insurance price policy etc.</p> <p>Data, large documentation (price lists, internal acts etc.) and other useful information has been provided by all insurance companies and regulatory body for supervision of financial and insurance services (HANFA) and Croatian Insurance Bureau.</p> <p>Since Croatia has become an EU member (1st July 2013), compulsory motor insurance market (especially car insurance) became more competitive, partly also due to the sector inquiry in question (introduction of new products, price decrease, more benefits for final consumer etc.).</p> <p>Results of inquiry was presented to the CCA's Council, while CCA also on its official web site communicated to general public the highlights on this issue.</p>											
No Link to report:												

Sector:	Fuel											
Market:	Automobile gas	Range of Possible Outcomes										
End Date:	22 December 2014	Competition Enforcement	Consumer Enforcement	Consumer Education	Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Duration:	Up to one year											
Source of idea for study:	Own initiative.											
Outcome (tick relevant column):		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Reason for study (what were the problems)?	To define the situation on the market											
No Link to report:												

Sector:	Manufacturing (products excluding those which have separate sector entries)											
Market:	Machinery for forestry, parks and gardens	Range of Possible Outcomes										
End Date:	24 November 2014	Competition Enforcement	Consumer Enforcement	Consumer Education	Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Duration:	Up to one year											
Source of idea for study:	Own initiative.											
Outcome (tick relevant column):		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Reason for study (what were the problems)?	To define the situation on the market.											
No Link to report:												

Sector:	Car Retailing And Repairs											
Market:	Motorcycles and scooters	Range of Possible Outcomes										
End Date:	27 October 2014	Competition Enforcement	Consumer Enforcement	Consumer Education	Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Duration:	Up to one year											
Source of idea for study:	Own initiative.											
Outcome (tick relevant column):		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Reason for study (what were the problems)?	To define the situation on the market.											
No Link to report:												

Sector:	Other											
Market:	Personal security	Range of Possible Outcomes										
End Date:	17 January 2014	Competition Enforcement	Consumer Enforcement	Consumer Education	Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Duration:	Up to one year											
Source of idea for study:	Own initiative.											
Outcome (tick relevant column):		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Reason for study (what were the problems)?	To define the situation on the market. Based on the research, a case was initiated, existence of the cartel established and sanctioned.											
No Link to report:												

Sector:	Groceries (Food And Drink)											
Market:	Distributive trade sector (groceries retail) in Croatia in year 2013	Range of Possible Outcomes										
End Date:		Competition Enforcement Consumer Enforcement Consumer Education Business Education Voluntary Business Compliance Voluntary Business Action Recommendations to Government for Changes in the Law Recommendations to Government to Change Market Structure Recommendations for Changes to Government Policy Referral to Third Parties No Problems Found	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Duration:	8 months; the study is done on yearly basis.											
Source of idea for study:	Own initiative											
Outcome (tick relevant column):				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Reason for study (what were the problems)?	<p>The market study was conducted to gain an overview of the market. There were certain competition problems identified in the past, so every year a market study is conducted as a form of monitoring.</p> <p>Data and other information has been provided by undertakings (sample of undertakings) based on CCA's request.</p>											
No Link to report:												

Sector:	Media											
Market:	Press sector in Croatia in year 2013	Range of Possible Outcomes										
End Date:		Competition Enforcement	Consumer Enforcement	Consumer Education	Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Duration:	Yearly basis (8 months)											
Source of idea for study:	Own initiative.											
Outcome (tick relevant column):				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Reason for study (what were the problems)?	<p>The market study was conducted to gain an overview of the market. There were certain competition problems identified in the past, so every year a market study is conducted as a form of monitoring.</p> <p>To determine the players on the market and their markets shares for further work of the Croatian Competition Agency (CCA).</p> <p>Data and other information has been provided by undertakings (sample of undertakings) based on CCA's request.</p>											
No Link to report:												

Sector:	Media											
Market:	Press sector in Croatia in year 2012	Range of Possible Outcomes										
End Date:		Competition Enforcement	Consumer Enforcement	Consumer Education	Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Duration:	Yearly basis (8 months)											
Source of idea for study:	Own initiative.											
Outcome (tick relevant column):				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Reason for study (what were the problems)?	<p>The market study was conducted to gain an overview of the market. There were certain competition problems identified in the past, so every year a market study is conducted as a form of monitoring.</p> <p>To determine the players on the market and their markets shares for further work of the Croatian Competition Agency (CCA).</p> <p>Data and other information has been provided by undertakings (sample of undertakings) based on CCA's request.</p>											
No Link to report:												

Sector:	Groceries (Food And Drink)											
Market:	Manufacturing of fresh milk and dairy products in Croatia in year 2010	Range of Possible Outcomes										
End Date:												
Duration:	8 months; the study was done on yearly basis.	Competition Enforcement	Consumer Enforcement	Consumer Education	Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Source of idea for study:	Own initiative			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Outcome (tick relevant column):				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Reason for study (what were the problems)?	<p>The market study was conducted to gain an insight into the market. There were certain competition problems identified in the past, so every year a market study is conducted as a form of monitoring.</p> <p>Data and other information has been provided by undertakings (sample of undertakings) based on CCA's request.</p>											
No Link to report:												

Sector:	Media	Range of Possible Outcomes										
Market:	Press sector in Croatia in year 2010											
End Date:		Competition Enforcement	Consumer Enforcement	Consumer Education	Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Duration:	Yearly basis (8 months)											
Source of idea for study:	Own initiative.											
Outcome (tick relevant column):				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Reason for study (what were the problems)?	<p>The market study was conducted to gain an overview of the market. There were certain competition problems identified in the past, so every year a market study is conducted as a form of monitoring.</p> <p>To determine the players on the market and their markets shares for further work of the Croatian Competition Agency (CCA).</p>											
No Link to report:												

Sector:	Other	Range of Possible Outcomes										
Market:	Retail and wholesale of computing equipment											
End Date:	13 April 2012	Competition Enforcement	Consumer Enforcement	Consumer Education	Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Duration:	8 months											
Source of idea for study:	Own initiative.											
Outcome (tick relevant column):				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Reason for study (what were the problems)?	<p>The market study was conducted to gain an overview of the market. There were certain competition problems identified in the past.</p> <p>To determine the players on the market and their markets shares for further work of the Croatian Competition Agency (there were indications of possible abuse in this market).</p> <p>Data and other information has been provided by undertakings (sample of undertakings) based on CCA's request.</p>											
No Link to report:												

Sector:	Manufacturing (products excluding those which have separate sector entries)											
Market:	Cement	Range of Possible Outcomes										
End Date:	8 September 2011	Competition Enforcement	Consumer Enforcement	Consumer Education	Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Duration:	1 year											
Source of idea for study:	Own initiative											
Outcome (tick relevant column):		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Reason for study (what were the problems)?	To investigate the state of play on this market in Croatia.											
No Link to report:												

Sector:	Groceries (Food And Drink)											
Market:	Retail trade in groceries, predominantly food, beverages and sanitary products sector	Range of Possible Outcomes										
End Date:		Competition Enforcement	Consumer Enforcement	Consumer Education	Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Duration:	Yearly basis											
Source of idea for study:	Own initiative											
Outcome (tick relevant column):		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reason for study (what were the problems)?	To determine the players on the market and their markets shares for further work of the Croatian Competition Agency (CCA).											
No Link to report:												

Sector:	Professions											
Market:	Accounting services in Croatia	Range of Possible Outcomes										
End Date:	29 March 2010	Competition Enforcement	Consumer Enforcement	Consumer Education	Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Duration:	6 months											
Source of idea for study:	Own initiative											
Outcome (tick relevant column):		✓		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	✓
Reason for study (what were the problems)?	To get information on possible cartel agreement on the market (price cartel).											
No Link to report:												

Sector:	Professions											
Market:	Public relations services in Croatia	Range of Possible Outcomes										
End Date:		Competition Enforcement	Consumer Enforcement	Consumer Education	Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Duration:												
Source of idea for study:	Own initiative											
Outcome (tick relevant column):		✓		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reason for study (what were the problems)?	To investigate the suspected cartel on the PR services market in Croatia.											
No Link to report:												

Sector:	Postal Services										
Market:	Non-reserved postal services and courier services in Croatia	Range of Possible Outcomes									
End Date:		Competition Enforcement Consumer Enforcement Consumer Education Business Education Voluntary Business Compliance Voluntary Business Action Recommendations to Government for Changes in the Law Recommendations to Government to Change Market Structure Recommendations for Changes to Government Policy Referral to Third Parties No Problems Found									
Duration:											
Source of idea for study:	Request by undertakings dealing with long-distance trade to investigate situation in the market.										
Outcome (tick relevant column):			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reason for study (what were the problems)?	The market study was conducted to get information on the structure of the market.										
No Link to report:											

Sector:	Pharmaceuticals										
Market:	Pharmaceutical services in Croatia	Range of Possible Outcomes									
End Date:	16 December 2011	Competition Enforcement Consumer Enforcement Consumer Education Business Education Voluntary Business Compliance Voluntary Business Action Recommendations to Government for Changes in the Law Recommendations to Government to Change Market Structure Recommendations for Changes to Government Policy Referral to Third Parties No Problems Found									
Duration:	2 years										
Source of idea for study:	Own initiative.										
Outcome (tick relevant column):			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reason for study (what were the problems)?	To establish possible barriers to enter the market										
No Link to report:											

Sector:	Professions											
Market:	Accounting services in Croatia	Range of Possible Outcomes										
End Date:	29 March 2010	Competition Enforcement	Consumer Enforcement	Consumer Education	Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Duration:	6 months											
Source of idea for study:	Own initiative											
Outcome (tick relevant column):		✓		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	✓
Reason for study (what were the problems)?	To get information on possible cartel agreement on the market (price cartel).											
No Link to report:												

Sector:	Media											
Market:	Press sector in Croatia in year 2008	Range of Possible Outcomes										
End Date:	16 October 2009	Competition Enforcement	Consumer Enforcement	Consumer Education	Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Duration:	9 months (the sector inquiry started on 27 February 2009); the study is done on yearly basis.											
Source of idea for study:	Own initiative.											
Outcome (tick relevant column):				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	✓
Reason for study (what were the problems)?	The market study was conducted to gain an overview of the market. There were certain competition problems identified in the past, so every year a market study is conducted as a form of monitoring.											
No Link to report:												

Sector:	Insurance	Range of Possible Outcomes										
Market:	Insurance sector in Croatia in year 2008											
End Date:	9 September 2009	Competition Enforcement Consumer Enforcement Consumer Education Business Education Voluntary Business Compliance Voluntary Business Action Recommendations to Government for Changes in the Law Recommendations to Government to Change Market Structure Recommendations for Changes to Government Policy Referral to Third Parties No Problems Found										
Duration:	4 months (the market study started on 21 May 2009); the study is done on yearly basis.		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Source of idea for study:	Sectoral investigation of a regulatory body for supervision of financial and insurance services.											
Outcome (tick relevant column):												
Reason for study (what were the problems)?	The market study was conducted to obtain an insight into the market. There were certain competition problems identified in the past, so every year a market study is conducted as a form of monitoring.											
No Link to report:												

Sector:	Groceries (Food And Drink)	Range of Possible Outcomes										
Market:	Investigation of distributive trade sector (groceries) in Croatia in year 2008											
End Date:	24 August 2009	Competition Enforcement Consumer Enforcement Consumer Education Business Education Voluntary Business Compliance Voluntary Business Action Recommendations to Government for Changes in the Law Recommendations to Government to Change Market Structure Recommendations for Changes to Government Policy Referral to Third Parties No Problems Found										
Duration:	6 months (the sector inquiry started on 27 February 2009); the study is done on yearly basis.		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Source of idea for study:	Own initiative											
Outcome (tick relevant column):												
Reason for study (what were the problems)?	The market study was conducted to gain an overview of the market. There were certain competition problems identified in the past, so every year a market study is conducted as a form of monitoring.											
No Link to report:												

Sector:	Groceries (Food And Drink)											
Market:	Manufacturing of fresh milk and dairy products in Croatia in year 2008	Range of Possible Outcomes										
End Date:	4 August 2009	Competition Enforcement	Consumer Enforcement	Consumer Education	Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Duration:	6 months (the sector inquiry started on 27 February 2009); the study is done on yearly basis.											
Source of idea for study:	Own initiative											
Outcome (tick relevant column):				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Reason for study (what were the problems)?	The market study was conducted to gain an insight into the market. There were certain competition problems identified in the past, so every year a market study is conducted as a form of monitoring.											
No Link to report:												

Sector:	Education	Range of Possible Outcomes										
Market:	Driving schools market											
End Date:	November 2008	Competition Enforcement	Consumer Enforcement	Consumer Education	Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Duration:	5 months											
Source of idea for study:	Own initiative											
Outcome (tick relevant column):		√		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reason for study (what were the problems)?	To establish the terms and conditions for acquiring a drivers licence. The market study pointed to the prohibited agreement (potential cartel agreement).											
No Link to report:												

Sector:	Professions	Range of Possible Outcomes										
Market:	Audit Services											
End Date:	July 2007	Competition Enforcement	Consumer Enforcement	Consumer Education	Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Duration:	5 months											
Source of idea for study:	Own initiative											
Outcome (tick relevant column):				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	√	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reason for study (what were the problems)?	The review of the Tariffs for audit services.											
No Link to report:												

ADVOCACY WORKING GROUP
MARKET STUDIES PROJECT

Sector:	Communications											
Market:	Telecom Sector	Range of Possible Outcomes										
End Date:	June 2007	Competition Enforcement	Consumer Enforcement	Consumer Education	Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Duration:	5 months											
Source of idea for study:	Own initiative											
Outcome (tick relevant column):												
Reason for study (what were the problems)?	To collect information concerning this fast growing market.											
No Link to report:												

Sector:	Travel And Tourism											
Market:	Tour Operators	Range of Possible Outcomes										
End Date:	September 2006	Competition Enforcement	Consumer Enforcement	Consumer Education	Business Education	Voluntary Business Compliance	Voluntary Business Action	Recommendations to Government for Changes in the Law	Recommendations to Government to Change Market Structure	Recommendations for Changes to Government Policy	Referral to Third Parties	No Problems Found
Duration:	5 months											
Source of idea for study:	Own initiative/based on press releases											
Outcome (tick relevant column):												
Reason for study (what were the problems)?	To collect information on possible cartel activities.											
No Link to report:												